

CASE STUDY: Montana State University



CUSTOMER PROFILE:

Customer: Montana State University

Solutions: NiceVision solution integrated to a CS Gold® campus card solution from CBORD®

Results: Improved campus security through effective deterrence and investigations



THE SOLUTION

In 2008, MSU-Bozeman implemented the NiceVision video surveillance solution in its residence halls to improve security. The University selected NiceVision, among other reasons, for its tight integration with the CS Gold® campus card solution from CBORD®. During the first phase of the security project, 42 cameras were installed to monitor activity in three residence halls, as well as Miller Dining Hall. A second phase, planned for the summer of 2009, will include the rest of the University's residence halls, bringing the total number of cameras to approximately 100.

THE RESULT

Video is monitored by Residence Life staff (RAs) at the front desk of each residence hall. Motion activation makes it easy to spot developing activity, and the University has plans to tie in actions like door prop alarms in the future. In addition to acting as a criminal deterrent, the surveillance solution has allowed staff to investigate events such as broken doors and workers' comp. issues, as well as provide information to campus security to assist in investigations.

Students, parents, and administrators have reacted favorably to the increased security provided by NiceVision, according to Tom Stump, Director of Auxiliaries, MSU-Bozeman.

"The surveillance solution has become a great selling point for us," comments Stump. "Parents are very comforted by the technology, and administrators are pleased with the resulting decrease in security incidents. We expected some pushback from students, but we quickly learned their generation is used to this kind of technology. The rollout was almost a non-event from students' perspectives."

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**-Tom Stump, Director of Auxiliaries,
Montana State University**



BACKGROUND

Founded in 1893, Montana State University at Bozeman (MSU-Bozeman) is a historic land-grant university dedicated to education, research, and outreach. The University enrolls more than 12,000 students on its 1,781-acre campus located in the Gallatin Valley of the majestic Rocky Mountains.

The solution has also proven to be easy to use. MSU held 10-minute training sessions for RAs, with five in each group. Trainees have found the system's operation quite intuitive.

"The software is very easy to figure out," says Tricia Rabel, Assistant Director of Residence Life, MSU-Bozeman. "Our RDs had a little more training than the RAs because of the more sophisticated things they can do with the system, but everyone has found it very easy to use."

The success of MSU's initial focus on securing residence halls has led to discussions of expanding NiceVision's reach into other areas of campus.

"We are ultimately looking to standardize our surveillance across campus, and NiceVision is a great option for that," says Stump. "We currently use it as a technology solution for Residence Life, but it would also fit well in other high-security locations like laboratories. Combined with the biometric access control technology we use, we have the means of providing superior security for restricted areas."

MSU currently uses Handkey II biometric readers (provided by CBORD) in its fitness center and dining halls. In the dining hall, a hand reading allows students to access their meal plans without presenting cards.

"We are getting more and more student requests to enroll in the biometric program," says Clarinda Marcoff, Director of the Cat Card Office, MSU-Bozeman. "It's so convenient. I've had managers call to thank us for such a smooth process."

"We have been very pleased with our relationship with CBORD and NICE Systems," says Stump. "Both companies have been very accommodating of our needs. They made a lot of stars align for us, and the solution is everything we were promised."

Learn More

Learn more at www.nice.com or by emailing getinfo@nice.com or calling (866) 999-NICE.

About NICE Systems

Whether your organization is in the business of protecting people, assets or critical infrastructure, NICE Systems is the source for end-to-end security solutions. NICE's intelligent video solutions empower organizations with real-time detection to enhance situational awareness, response and decision-making, while NICE Inform captures and synchronizes diverse multimedia information (voice, video, text, data and more) to streamline incident reconstructions and investigations. NICE's customers include more than 24,000 customers in more than 135 countries, including over 85 of the Fortune 100 companies and the world's leading public safety agencies, transportation companies, and other organizations. More information is available at visit www.nice.com.

For more information on CBORD, visit www.CBORD.com.

